

x360Cloud Competitive Matrix

Axcient



Backup

Google Workspaces	✓	✓	✓	✓	✗	✓
M365 Email / Contacts / Calendar	✓	✓	✓	✓	✓	✓
M365 Archive Mailbox (In-Place Archive)	✓	✗	✓	✓	✗	✓
M365 OneDrive / SharePoint / Teams Files	✓	✓	✓	✓	✓	✓
M365 Teams Conversations	(on roadmap)	✓	✓	✓	✓	✓
Email Archiving / Journal Mailbox	✗	✗	(extra \$\$)	✗	✗	✗
Auto-add New Users	✓	✓	✗	✓	✓	✓

Recovery and Export

Native Restore to SaaS	✓	✓	✓	✓	✓	✓
Mass Export to Native Format	(support driven)	✓	✓	(individual files)	✗	✓
Email Export to PST	(coming mid 2024)	✓	✓	✓	✗	✓

Search and Discovery

Metadata-based search (e.g., email subject)	✓	✓	✓	✓	✓	✓
Instant full-text search (single mailbox)	✓	✗	✓	(Gmail only)	✗	✗
Instant full-text search (entire account)	✓	✗	(partial)	✗	✗	✗
Point in time folder-browsing to explore backups	(M365 only)	✓	✓	✓	✓	✓

Packaging & Pricing

Channel only	✓	✗	✓	✗	✗	✗
Billing model	Flat fee/active user	Flat fee/user	Flat fee/user	\$/user + \$/GB storage	Flat fee/user or site	Flat fee/active user
Retain inactive (deleted) M365 users for free	✓	✗	(20% limit)	✗		✓
Include shared mailboxes for free	✓	(unlicensed mailboxes)	✓	✗	✓	✗
No extra charge for OneDrive or SharePoint	✓	✓	✓	✓	✗	✗
Available in Pax8 marketplace	✓	✗	✓	✓	✗	✗

Based on publicly available information as of May 2024, and comparing products that provide cloud-based M365 data protection (Datto SaaS Protection, Dropsuite, Acronis Cyber Protection, N-able Cove, and KeepIt)