

# Google Workspace Protection

## With Axcient x360Cloud

### Protect SaaS App Data with x360Cloud for Google Workspace

Data loss happens, even in the cloud. But can your clients afford to lose important emails, contacts, calendars, and work documents? Unfortunately, [user errors, including accidental deletion](#), malware infections, hackers, or malicious employees pose serious risks to your clients' productivity. x360Cloud for Microsoft 365 and Google Workspace ensures that the data used in an organization's instance is backed up, protected, restorable, and compliant. x360Cloud allows MSPs to automatically [discover, backup, audit, search, and then restore](#) critical data in Google Workspace:

- Gmail
- Calendar
- Contacts
- Drive
- Sites
- Shared Drives

### Why Protect Client Google Workspace Data?

In Google's [Terms of Service](#), it does not take liability for data loss. As part of the [shared responsibility model](#) in Cloud backup, it falls to the MSP to prevent work interruptions if data access is disrupted or lost in a disaster scenario.



In Google's [Terms of Service](#), it does not take liability for data loss:

“Customer's Security Responsibilities: While Google provides security measures, the Customer is responsible for:

- a. Using security controls appropriate to data risk,
- b. Securing authentication credentials, systems, and devices,
- c. Backing up or retaining copies of Customer Data as appropriate.”

### x360Cloud Google Workspace Protection:

**AUTOMATED** cloud-to-cloud backups

**CONDUCT** full-text search with filtering, view a point-in-time of drive and mailbox data

**PERFORM** both granular and macro-level restores

**INSIGHT** through detailed reports of backups and audit logs

**COMPLIANCE** with regulations through secure encryption, audit logs, MFA, and Axcient AirGap® for immutability

With x360Cloud, Google Workspace data is backed up to the encrypted, tamper-proof [Axcient Cloud](#). With access verified, logged, and protected through MFA, immutable data with AirGap, plus bundled flat fee storage and retention, MSPs can rest assured that their client data is secure.

## Critical Capabilities of x360Cloud

- [SmartSearch](#) for fast full-text search across users and services for a single-click restore
- Quick and easy to set up – deploy in less than 10 minutes
- Axcient is SOC 2 certified and can help you be compliant with HIPAA and GDPR
- [Pooled storage](#) and secure long-term retention for Microsoft or Google data
- [AirGap](#) to protect your backups against unwanted [deletion](#) for immutable data
- Rich filtering to restore or satisfy e-discovery requests or export immutable audit logs and granular backup reports to support third-party auditing
- Detailed dashboards and granular reports
- Immutable audit logs and extensive diagnostic details
- Best-in-class remediation workflows
- [Progress and status indicators](#) and holistic monitoring of all system and user activities

x360Cloud automatically discovers and subsequently backs up new containers up to 3 times per day to minimize potential data loss in a disaster. Also, automated alerting through a PSA demonstrates how x360Cloud is working to protect your client business data. As an Axcient partner, you can trust x360Cloud for Google Workspace as a secure and dependable tool that empowers you to provide your clients with the highest level of profitable [business continuity service](#).

## Features

### Automated Backup of Cloud Application Data in the Axcient Cloud with Airgap® Technology

- Backup of Google Workspace Contacts, Calendar, Gmail, Sites, Drive, and Shared Drives
- Multiple redundant Amazon S3 storage architecture with server-side encryption
- Daily backups and a backup SLA over 99.99%
- Backed up to the [Axcient Cloud](#) with the exclusive [AirGap®](#) data immutability

### Instant Full-Text Search, Cross-Service Search, and Rich Filtering

- Instant full-text search of Google Workspace data with [SmartSearch](#)
- Search across historical snapshots and version history
- Search across multiple services simultaneously
- Rich document search filtering, including title, owner, created date, modified date, and folder
- Rich email search filtering, including sent date, received date, label, sender, recipients, subject line, keyword, attachment names, and within attachments

## Secure Encryption

- Data transferred over Secure Sockets Layer (SSL) encrypted connections
- HTTPS stand-alone processes running behind a firewall
- Server Side Encryption (SSE), using 128-bit Secure Sockets Layer (128-bit SSL) in transit and 256-bit Advanced Encryption Standard (256-bit AES) at rest
- Stored items only accessed by Google Workspace applications from behind a firewall
- TRUSTe privacy and security seals
- Compliance with EU Privacy Directive

## Comprehensive Overview of Backed Up Data

- Detailed dashboards, reports, and monitoring of all system, user, and backup activities
- Active response through notifications with detailed backup diagnostics and remediation workflows
- License management

## Granular and/or Mass Restore on Files, Folders, and/or Document Libraries in Cloud Applications

- Specific date, time, and version restores
- Non-destructive restores
- Cross-user, micro, and macro restores
- View the contents of the email or documents before the restore
- Worry-free [pooled storage](#) and long-term retention, including unlicensed and deleted users and shared mailboxes

## Compliance

- Multi-factor authentication governing all users
- Inability to delete/purge data from within x360Cloud
- Immutable audit logs for user, system, and backup activity
- Axcient is [SOC 2 Type II certified](#) and can help you be compliant with HIPAA and GDPR
- Data centers available in the US, Canada, and Europe

## Ready to see it in action or try x360Cloud?

Check out a [recorded product tour and demo](#), or start a [free 14-day trial](#)

### About Axcient

Axcient, now part of the ConnectWise portfolio, is an award-winning leader in business continuity and disaster recovery for Managed Service Providers (MSPs). Axcient x360 provides one platform for MSPs to Protect Everything™, and includes BCDR, Microsoft 365 and Google Workspace backup, and secure sync and share. Trusted by more than 5,200 MSP partners worldwide, Axcient protects business data and continuity in the event of security breaches, human error, and natural disasters.

# Axcient

Axcient, 707 17th Street, Suite 3900, Denver, CO, 80202  
Tel: 720-204-4500 | [axcient.com](http://axcient.com)