

x360Recover for macOS

x360Recover agent for macOS

We're continuing to invest in the expansion of our x360Recover capabilities with backup and disaster recovery options for all devices, including the full availability of backup for Linux endpoints, complete data protection for all public clouds, including Microsoft Azure, and now for macOS data.

With the rise in Mac adoption comes a security impact and the need for data protection. As part of our product enhancement focus, macOS will soon be in Early Access for Axcient partners. Sign up today to be notified! <https://axcient.com/products/x360recover/macos-early-access/>

To support backup of macOS devices, you must meet the following requirements:

- x360Recover appliance and vault running version 12.6.0 or higher
- xCloud agent version 3.6.0 or higher
- macOS 11 (Big Sur) or newer
- macOS running on Intel/AMD x64 or ARM x64 CPU
- Files must be stored on locally attached Apple Filesystem (APFS) formatted volumes
- 4GB+ system RAM
- 1-gigabit ethernet or faster network connection (in appliance mode)
- 500Kbps or faster internet upload speed (in Direct-to-Cloud mode.)

The x360Recover agent for macOS provides a file and folder-level backup of selected volumes. By default, the agent targets only common user data folder locations, but any APFS volume and folder path may be included within the backup by specifying agent settings.

Recovery operations include only Mount for file and folder recovery. Files may be retrieved from appliances and vaults via web browser or FTP client.

Agent for macOS performs snapshot-based backups of files and folders located on Apple File System (APFS) volumes only. Files and folders stored on other types of filesystems are not supported by the agent.

The following are NOT supported:

- Image-based backup and recovery
- Virtualization
- Bare Metal Restore
- Local Cache
- Virtual Disk Exports
- iSCSI Exports
- macOS is inherently incompatible with image-based backups.

Important information to consider:

Apple explicitly excludes the right to virtualize macOS on non-Apple branded hardware, and kernel-level driver support necessary to implement block-level disk snapshots is not permitted. As a result, full image-based backups cannot be performed on macOS, and Virtualization, Bare Metal Restore, Virtual Disk, and iSCSI Exports are impossible.

Local Cache is a block-based data caching mechanism that is not compatible with file and folder backups and is not available for macOS devices.

FEATURES:

Snapshot-based backups of files and folders on APFS volumes

File and Folder (Mount) Recovery via web browser and FTP

Appliance-based backups

Direct-to-Cloud backups

Endpoint Manager support

Automated agent upgrades

No system reboot required for installation or uninstallation of the agent

Secure transport of backup data over TLS 1.2+

Zstd compression of data transmitted during backup

Agent access password protection

Stay up to date with macOS developments with the Axcient Knowledgebase

<https://help.axcient.com/install-an-agent/install-an-agent-macos-x360recover>

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