x360Recover and ConnectWise Asio™ Integration

Manage Your Axcient Backups in Your ConnectWise Dashboard

Axcient x360Recover now supports direct integration with ConnectWise Asio. This exciting integration ties the two systems together so MSPs can view the details of their x360Recover Protected Systems and health status information in the ConnectWise Asio dashboard.

ConnectWise RMM customers can also quickly access their Axcient BDR tools from the RMM dashboard for a unified overview of alerts and system health.

Helping MSPs Work Smarter, Not Harder

The Asio platform now has a 3rd party integration dashboard view for x360Recover partners to take advantage of. In this ConnectWise Asio integration view, it displays all the statuses of the x360Recover-protected workstations and servers.

MSPs who want to offload the complexity of BDR management can leverage the ConnectWise Co-Managed Backup service featuring Axcient x360Recover, supported by professional services and the ConnectWise Network Operations Center (NOC). Co-Managed Backup service customers can **eliminate up to 80% of the labor associated with backups**—including planning, deployment, management, testing, support, and problem resolution—while also building points with the ConnectWise partner program for additional growth opportunities.

Integration Prerequisites

Axcient Partners can access this integration whether they purchase x360Recover from Axcient directly or through ConnectWise. In order to take advantage of the integration, MSPs must use all three of these tools:

→ **Axcient x360Recover**

→ **ConnectWise Asio**

→ **ConnectWise RMM**

Integration Benefits for MSPs:

1. **A bundled hardware option from ConnectWise:** Axcient x360Recover is the only integrated BCDR that offers bundled turn-key software on its hardware.

2. **Turn-key BDR appliance:** MSPs can purchase or lease the full range of Axcient turn-key appliances through Axcient or ConnectWise, which can be installed at a customer site by non-technical staff. Axcient is also hardware and cloud agnostic, so MSPs can reuse most existing appliances.

3. **Fully managed backup—either appliance-based or direct-to-cloud with Axcient x360Recover:** ConnectWise's Co-Managed Backup simplifies monitoring and management and allows MSPs to leverage ConnectWise NOC services and expertise. This includes pre-deployment services like backup plans, agent installation, configuration of disaster recovery strategies and processes, and deployment of appliances. Ongoing management services include backup verification, troubleshooting, ticketing, problem resolution through Axcient's 24/7/365 support, and disaster recovery testing and implementation assistance.

4. **Seamless backup management from a single dashboard:** Monitor alerts, verify backups, view automated backup validation results, manage recoveries, and respond to tickets all within the ConnectWise RMM tool.

Ready to integrate? Visit **https://help.axcient.com/004-integrate-psa/connectwise-asio-integration**

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