

Axcient x360Cloud for Microsoft 365 and Google Workspace Backup. Search. Restore. Audit.

Axcient

Protect business productivity applications with x360Cloud for Microsoft 365 and Google Workspace

Data loss happens, even in the cloud. But can your clients afford to lose important emails, contacts, calendars, and work documents?

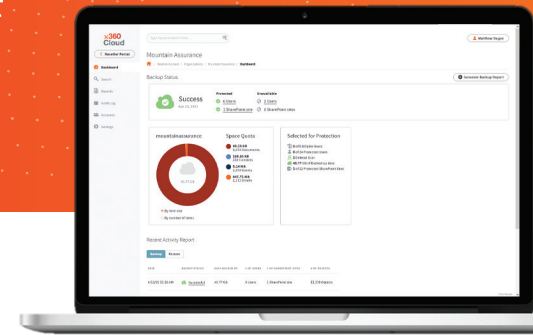
Microsoft 365 is the go-to productivity suite for businesses. Unfortunately, user errors including accidental deletion, malware infections, and bad actors such as hackers or malicious employees pose serious risk to your clients' productivity. x360Cloud for Microsoft 365 and Google Workspace ensures that the data used in an organization's instance is backed up, protected, restorable, and compliant.

x360Cloud can be used to automatically discover, backup, audit, search, and then restore critical data in Microsoft 365 (Exchange Mail, Calendar, Contacts, OneDrive, SharePoint, and Teams data) and Google Workspace (Gmail, Calendar, Contacts, Drive, Sites, and Shared Drives). Furthermore, organizations can rest assured that all their critical Microsoft 365 and Google Workspace data is backed up to the encrypted, tamper-proof Axcient Cloud. With access verified, logged, and protected through multi-factor authentication, the inability to delete data from within x360Cloud, plus bundled flat fee storage and retention, MSPs can rest assured that their client data is secure.

Critical capabilities of x360Cloud includes:

- Backup of Exchange Online, OneDrive, SharePoint, and Teams data.
- Google Workspace and shared drive backup.
- SmartSearch for fast full-text search across users and services for a single-click restore.
- Quick and easy to setup – start backing up in less than 10-minutes.
- x360Cloud is SOC 2 certified and can help you be compliant with HIPAA and GDPR.
- Pooled storage and secure long-term retention for Microsoft or Google data.
- AirGap to protect your backups against accidental deletion, or attackers and ransomware.
- Rich filtering to restore or export to a folder to satisfy e-discovery requests or export immutable audit logs and granular backup reports to support third party auditing.

x360Cloud automatically discovers and subsequently backs up (at least three times a day) new containers so that your total cost of ownership is minimal. In addition, x360Cloud provides detailed dashboards, granular reports, immutable audit logs, extensive diagnostic details, best-in-class remediation workflows, intuitive progress and status indicators, and holistic monitoring of all system and user activities. Automated alerting through a PSA demonstrates how x360Cloud is working to protect your Microsoft 365 and Google Workspace data. And as an Axcient partner, you can trust x360Cloud for Microsoft 365 and Google Workspace as a simple set it and forget it tool that empowers you to provide the highest level of profitable service for your clients.



KEY FEATURES:



Automated backup of Microsoft 365 and Google Workspace data with the Axcient Cloud, providing total data protection



Instant full-text search and rich search filtering, ensuring easy and immediate data accessibility



Granular and/or mass restores of archived data into Microsoft 365 and Google Workspace applications



Monitoring and alerting (optionally through PSA) that provides extensive backup diagnostics and intuitive remediation workflows, reducing administrative burden



Transparent and simple automated onboarding experience that helps you gain expectations of data protection timelines for new clients



Comprehensive and complete regulatory compliance with secure encryption, immutable audit logs, multi-factor authentication, and Axcient's exclusive AirGap® technology to prevent deletion

Features:

AUTOMATED BACKUP OF CLOUD APPLICATION DATA IN THE AXCIENT CLOUD WITH AIRGAP® TECHNOLOGY:

- Backup Exchange Online, OneDrive, SharePoint, and Teams data
- Backup of Google Workspace Contacts, Calendar, Gmail, Sites, Drive, and Shared Drives
- Multiple redundant Amazon S3 storage architecture with server-side encryption
- Automatic discovery and automatic backup of new users, containers, and SharePoint sites
- At least three backups a day maintaining a backup SLA over 99.99%
- Backed up to the Axcient Cloud with the exclusive AirGap®

COMPREHENSIVE OVERVIEW OF X360CLOUD DATA BACKUP

- Detailed dashboards, reports, and monitoring of all system, user, and backup activities
- Active response and customized notifications with detailed backup diagnostics and intuitive remediation workflows
- License management, configuration monitoring, and export monitoring
- User privilege and restriction setting

GRANULAR AND/OR MASS RESTORE ON FILES, FOLDERS, AND/OR DOCUMENT LIBRARIES IN CLOUD APPLICATIONS:

- Select Microsoft 365 or Google Workspace data to restore or export
- Specific date, time, and version restores
- Worry free pooled storage and long-term retention including unlicensed and deleted users and shared mailboxes
- Cross-user restore and Microsoft 365 or Google Workspace user account migration and exportation
- View the contents of the email or documents, before the restore

INSTANT FULL-TEXT SEARCH, CROSS-SERVICE SEARCH, AND RICH FILTERING

- Instant full-text search of Microsoft 365 and Google Workspace data
- Search across historical snapshots and version history
- Search across multiple services simultaneously
- Rich document search filtering, including title, owner, created date, modified date, and folder
- Rich email search filtering, including sent date, received date, label, sender, recipients, subject line, keyword, attachment names, and within attachments

SECURE ENCRYPTION

- Data transferred over Secure Sockets Layer (SSL) encrypted connections
- HTTPS stand-alone processes running behind a firewall
- Server Side Encryption (SSE), using 128-bit Secure Sockets Layer (128-bit SSL) in transit and 256-bit Advanced Encryption Standard (256-bit AES) at rest
- Stored items only accessed by Microsoft 365 and Google Workspace applications from behind a firewall
- TRUSTe privacy and security seals
- Compliance with EU Privacy Directive

COMPLIANCE

- Multi-factor authentication governing all users
- Inability to delete/purge data from within x360Cloud
- Immutable audit logs for user, system, and backup activity
- Axcient is SOC 2 certified and can help you be compliant with HIPAA and GDPR.

Ready to try x360Cloud? Start a **free 14-day trial**

axcient.com/trial-signup

ABOUT AXCIENT:

Axcient is an award-winning leader in business continuity and disaster recovery for Managed Service Providers (MSPs). Axcient x360 provides one platform for MSPs to Protect Everything™, and includes BCDR, Microsoft 365 and Google Workspace backup, and secure sync and share. Trusted by more than 3,000 MSP partners worldwide, Axcient protects business data and continuity in the event of security breaches, human error, and natural disasters.

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